

## **Auction Terms**

1. All items are subject to a reserve price.
2. The winning bidder is the highest valid bid at or above the reserve price when the Auction closes.
3. Bidders must be at least 18 years of age.
4. Bidders may participate in multiple items within an Auction.
5. By bidding, you authorise BidAid to process your personal data in accordance with our Privacy Notice (2025).
6. We do not store card details. Payments are processed securely through approved providers (e.g. Worldpay).

## **Bidding Rules**

1. Bids may be placed at any time during the Auction period.
2. Items are listed on an “as seen” basis. BidAid uses reasonable efforts to describe items accurately but accepts no liability for inaccuracies. Bidders should make their own enquiries before bidding.
3. Each bid constitutes a binding offer to purchase the listed item at the bid amount.
4. Auction closing times are set by BidAid and/or the charity/client and cannot be extended. No bids are accepted after closure.
5. Winning bidders will be notified by BidAid and invoiced.
6. Payment must be made within 5 working days of invoice. Failure to pay may result in the item being offered to the next highest bidder.
7. For online-only Auctions, items will be dispatched within 3 working days of cleared payment. For live events, collection/delivery arrangements will be confirmed with the winning bidder.

## **Payment Processing Fees**

1. All payments made through the BidAid platform are subject to a payment processing fee. This fee contributes to the secure processing of transactions, maintenance of the platform, and associated administrative costs.
2. The fee is applied as a percentage of the payment amount and is clearly displayed at the point of payment.

3. This fee is not a surcharge for using a particular payment method (e.g. credit or debit card). It applies equally regardless of the payment method chosen.
4. If you would prefer not to pay the processing fee, please contact BidAid to arrange an alternative payment method (e.g. invoice and bank transfer). [accounts@bidaid.com](mailto:accounts@bidaid.com)

**Gift Aid (UK only)** 1. By opting into Gift Aid, bidders confirm they are UK taxpayers.

2. If you pay less Income Tax than the Gift Aid claimed, it is your responsibility to pay the difference.

3. More information: <https://www.gov.uk/donating-to-charity/gift-aid>

## **Liability**

### **1. BidAid is not responsible for:**

- Any loss, damage, or delay caused by third-party suppliers or couriers.
- Accuracy of descriptions provided by suppliers.
- Technical issues preventing bids being placed or processed.

2. Nothing in these Terms excludes liability for death, personal injury caused by negligence, or fraud.

## **Applicable Law**

This Agreement is governed by English law. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

## **Privacy**

By using The Site, you agree to our Privacy Notice (2025), available at: <https://bidaid.com/privacy>

## **Updates**

BidAid may update these Terms from time to time. The latest version will always be published on

The Site. Continued use of the platform after updates constitutes acceptance.

Registered Office: UHY Hacker Young, Lanyon House, Mission Court, Newport, NP20 2DW | VAT Number: 345 7935 64 | Company Number: 09783839 | Event Date: Custom per event